

# buzzbox



# The office phone - reinvented

As soon as you plug buzzbox into your internet connection, you will have a professional office phone system that allows you to make local & international calls for pennies (or less) and connect your staff wherever they are.

Features like call tracking, statistics, call listen & whisper and call recording are baked in and ready to use.



## Local & international calls for pennies - plus free branch office calls

Calls to UK Landlines	
Prefix	Pence per minute (excl. VAT)
Landline - 01, 02	1p
Landline - 03, 055, 056	2p
0500	FREE
0800 & 0808	FREE
0843 & 0844	From 3p
0845	8p
0870	2p
0871	From 1p
0872	From 30p
Directory Enquiries	50p

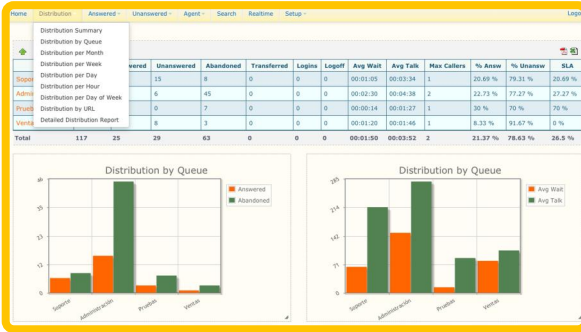
Calls to UK Mobiles	
To	Pence per minute (excl. VAT)
02	5p
Orange	5p
T-Mobile	5p
Three	5p
Virgin	5p
Vodafone	5p
Others	37p

### Features at a glance

- Unlimited extensions
- Call listen & whisper
- Free branch office calls
- Call recording
- Statistics & user tracking
- Remote voicemail
- Desk phone on mobile
- Easy to administer
- Email & phone support

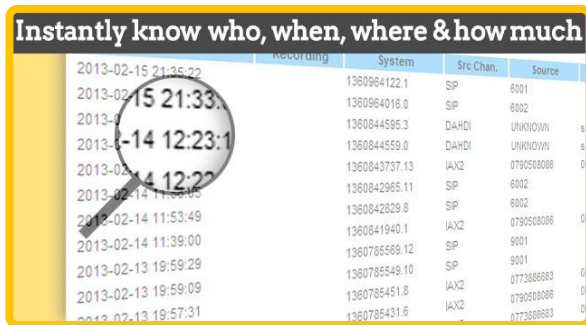
# Call transparency

Whether you're running a call centre or remote office, buzzbox allows you to keep track of phone activity. From the most basic of statistics to the most granular, buzzbox reporting gives you the information you need. Find out who's making calls to where, who hung up, time to answer, what was said and agent availability.



# Work from home

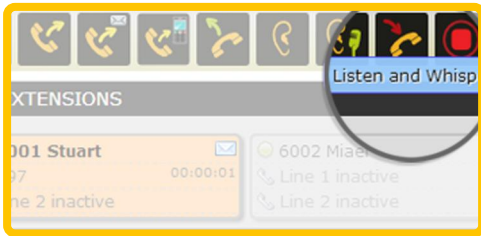
Keep track of remote agents by getting detailed insights into their behaviour. And with our mobile apps, they are connected to the switchboard wherever they are in the world.



# Call monitoring

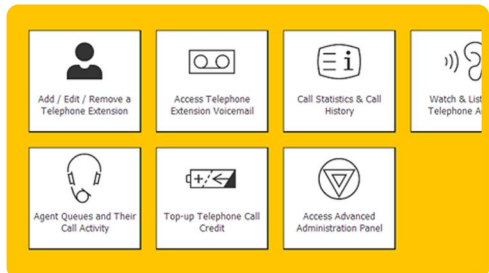
Recording of calls on demand or permanently is child's play. Plus buzzbox has enough built in storage to record months of conversations.

For quality control, listen in on your agents or even whisper to them, without the caller realising.



# Point & click administration

Let us install buzzbox for you. Once installed you can administer the box yourself using the easy to use interface. If there are any advanced features that you'd like help with, we're always on hand to assist.



## buzzbox feature set

- Auto Attendant
- Voicemail
- Voicemail-to-email
- Call Recording
- Music on Hold
- Call Forwarding
- Name Directory
- Unlimited VoIP Accounts
- PSTN Fallback
- Branch Office Support
- Web Based Control Panel
- In-depth Reporting
- T1/E1 Support (on request)
- Scheduled Backups
- Custom Caller IDs
- Voice Prompts
- Outlook Integration
- Extension Groups
- Custom Routing by DIDs
- Call Forwarding
- Call Return
- CSV Report Exports
- Real-time Usage Charts & Stats
- Hot Desking





We do the whole kit and kaboodle

No middle men, consultants or support teams - we install and supply the buzzbox, advise and support you, plus monthly electronic billing for the calls you make.

It couldn't be simpler.

**buzzbox**

Your Customer No: 8435328456  
Date: 22 March 2013

Call Date	Destination	Duration	Cost
11-Mar-13 22:41	44751551xxxx UK - Mobile - O2	38	0.030
11-Mar-13 21:53	44790508xxxx UK - Mobile - O2	3	0.030
11-Mar-13 21:59	44799212xxxx UK - Mobile - Orange	10	0.050
11-Mar-13 22:02	44795434xxxx UK - Mobile - Orange	9	0.050
11-Mar-13 22:03	44790508xxxx UK - Mobile - Vodafone	6	0.014
11-Mar-13 22:09	44795537xxxx UK - Mobile - EE	65	0.090
11-Mar-13 22:12	44790188xxxx UK - Mobile - Vodafone	23	0.050
11-Mar-13 22:12	44790188xxxx UK - Mobile - Vodafone	15	0.020
11-Mar-13 22:19	44208555xxxx UK - London	13	0.020
11-Mar-13 22:21	44154454xxxx UK - Brighton	64	0.053
11-Mar-13 22:27	44790508xxxx UK - Mobile - EE	13	0.020
11-Mar-13 22:38	44166534xxxx UK - Cardiff	13	0.020
11-Mar-13 22:38	44166534xxxx UK - Cardiff	25	0.027
11-Mar-13 22:38	44132335xxxx UK - Birmingham		

We guarantee to beat your current voice bill



We guarantee to beat your existing tariff - let us know what you're paying and who you're calling and we'll calculate the equivalent using buzzbox. In the very unlikely event we can't beat your tariff, we'll match it like for like (excluding special terms, caps, inclusive minutes, offers and VoIP providers).

Give us a buzz: (UK) 0330 122 2230 | [www.buzzbox.cc](http://www.buzzbox.cc)

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Registered office: Suite 2, 7th Floor Metropolitan House, 3 Darkes Lane, Potters Bar, Hertfordshire, EN6 1AG.